**Residents and Owners of Pebble Shores,**

The Pebble Shores Board would like to announce some very major upgrades to the official Pebble Shores website, ‘pebbleshores.org’.

Since the website was created in 2016, the website was maintained to contain relevant owner and property information and documentation in a location where residents can easily find it. However, since then the creators and maintainers of the website had moved away from Pebble Shores, and with several changes in Property Manager, the website content had fallen out of date. Your current Board recognized this and stood up a Communications Committee, which was tasked with evaluating the condition of the website, assessing what improvements would be necessary in order to make the website more usable for the residents, and to perform this much needed make-over to the website.

These changes were started in mid-2022 and have continued into this year. The reorganization of the website is completed, and the content is currently being updated to align with our latest changes in property manager, and the website now provides several new and secure ways for residents/owners to provide feedback and to contact the Board.

The most notable improvement to the website has been the addition of ways to contact the Property Manager and to submit property Maintenance Requests. The intent of the website is to provide a simple and easy-to-find method to submit Maintenance Request that are captured and monitored by our Property Manager, so that resident requests can get to the Board for review, discussion, and approval, and so that the Property Manager can execute those Maintenance Request to the satisfaction of residents. The Pebble Shores Facebook Page is still active, but that page is not owned or monitored by the Board or the Property Manager. The intent is that the **PebbleShores.org** website is the portal through which residents can be heard, and resident questions/requests are monitored and can receive action.

The overall ‘look’ of the website remains the same as before, so anyone already familiar with the website will still recognize the logos and the style of the webpages. But the content was reorganized to move much of the resident-only material behind a resident/owner login to restrict access from the public, and changes were made to the parts of the website that actually face the public, for security purposes and for the privacy of the residents. This will be an ongoing effort of the Communications Committee, but as of today, the website is ready for residents/owners/users to visit and look around. **The website address is ‘pebbleshores.org’.** Residents are encouraged to visit and look around.

For your convenience, two documents are attached to this email which should be handy. One document is a ‘getting started’ document that provides users a quick summary of the new website organization, and shows a few of the handy features, like the direct link where residents can submit Maintenance Requests to the property manager’s website. The second document is more of a user’s manual and a roadmap to the other sections of the website.

Feel free to browse the two documents attached, and to visit the website.

Thank you,

The Pebble Shores Board, and the Pebble Shores Communications Committee